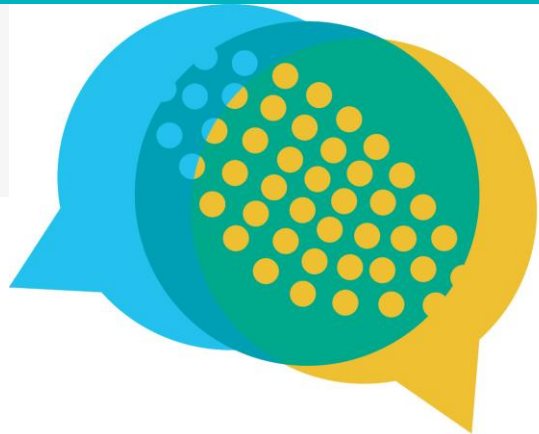


# Australian Primary Health Care Nurses Association



**NurseTalk**

APNA wish to acknowledge the traditional custodians of the lands across which we meet, and pay respect to Elders past, present and emerging.



# CISS Project

## Victorian Child Information Sharing Scheme



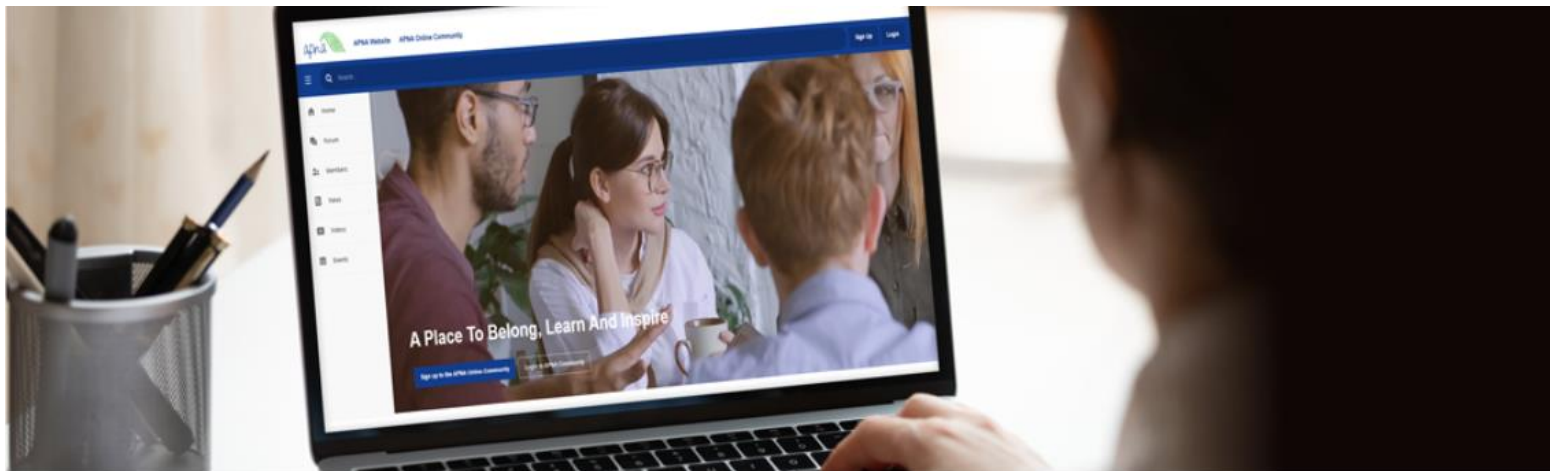
**Sara Drew** | Facilitator

Nurse Programs Manager  
Registered Nurse | IPN

Australian Primary Health Care Nurses Association

# APNA Online Community

- ▶ The APNA Online Community is a space for members to seek support, advance their knowledge, and share their own wisdom.
- ▶ From aged care to general practice, nurse practitioners to new nurses—you'll be able to find your crowd on the APNA Online Community.
- ▶ But wait, there's more! The APNA Online Community is not only a forum, but also a member directory, a news hub, an events calendar, and a video library—all in one spot.
- ▶ [APNA Online Community](https://www.apna.asn.au/membership/apna-online-community)
- ▶ <https://www.apna.asn.au/membership/apna-online-community>





- **GOLD COAST**  
Friday 18 – Saturday 19  
November 2022  
**Registration deadline:**  
**Wednesday 9 November**

- **SYDNEY**  
Friday 9 – Saturday 10  
December 2022  
**Registration deadline:**  
**Wednesday 30 November**

<https://www.apna.asn.au/education/roadshow>

## Check out these courses on the APNA store



### **Foundations of Planned Assessment in Primary Health Care**

This education activity will provide you with the core themes required for a primary health care nurse to consider and include when conducting an assessment.



### **Foundations of Medicine Management**

This education activity will provide you with the key considerations of managing medicines safely in the primary health care setting.



### **Foundations of Ear Cerumen Management**

This education activity will provide nurses with information to build knowledge, skills and confidence in performing ear irrigation and guide them in determining if ear irrigation is within their scope of practice.

Visit [www.apna.asn.au/education/apna-online-learning](http://www.apna.asn.au/education/apna-online-learning)

# Child Information Sharing Scheme 'NurseTalk' Implementing and Safely Sharing Child Information in Primary Health Care

Presented by: Nerida Mason – Manager, Information Sharing Implementation  
Victorian Child Information Sharing & Early Childhood Systems Division  
Victorian Department of Education and Training

Co-Facilitators: Sara Drew –APNA Nurse Programs Manager  
Jo Millard –APNA CISS Project Officer

IT Support & Admin: Megan Betz Information Management





# Learning Objectives

- ▶ Explain changes to improve information sharing for the purpose of promoting child wellbeing and safety
- ▶ Consider benefits and challenges of information sharing
- ▶ Recognise the difference between mandatory reporting requirements and information sharing
- ▶ Case study example and practical tips
- ▶ Identify training opportunities and resources



## Presenter



### Nerida Mason - Manager

- ▶ DET Implementation
- ▶ Victorian Child Information Sharing Division
- ▶ Victorian Department of Education

# WHAT ARE THE REFORMS?



## Benefits for children and families

The Reforms promote the wellbeing and safety of children by:

- Improving earlier identification and enabling earlier support and engagement with relevant services
- Supporting a collaborative, coordinated and integrated approach to service delivery across the service sector
- Empowering professionals to make informed decisions about the needs of the children and families in their care
- Promoting a shared responsibility for wellbeing, safety and identifying and responding to family violence across the service sector



# WHO CAN SHARE INFORMATION?

**27 September 2018**  
**Phase One**

Examples include:

- Child Protection
- Integrated family services (including Child First)
- Out-of-Home Care
- Maternal and Child Health services
- The Orange Door (formerly Support and Safety Hubs)
- Specialist family violence services and RAMPs
- Sexual assault services
- Designated Mental health services
- Alcohol and other drugs services
- DHHS Housing and selected homelessness services
- Victoria Police
- Youth Justice & Youth Parole Board
- Justice Health (children and young people only for CIS)
- Victim's Support Agency and Victim Assistance Programs
- Multi Agency Panels for Youth Offending (MAPs)
- Registry of Births, Deaths and Marriages

**19 April 2021**  
**Phase Two**



## Education Portfolio Workforces

Examples include:

- Government schools
- Catholic schools
- Independent schools
- DET funded/delivered student disengagement and wellbeing programs and services
- Kindergartens
- Long day care
- Before and After School Hours Care
- Relevant non-government school system bodies



## Health Portfolio Workforces

Examples include:

- General Practitioners
- General Practice nurses
- Supported playgroups
- Early parenting centres
- Community health services
- Public hospitals
- Ambulance Victoria

# CHILD WELLBEING AND SAFETY OBLIGATIONS



Child Safe Standards



Mandatory Reporting



Reportable Conduct



Existing obligations continue to apply, including mandatory reporting



Duty of Care



Privacy Laws



Criminal Laws



CISS and FVISS provide **additional** permissions to share relevant information

# SAFEGUARDS FOR THE REFORMS



Only prescribed organisations and services can share



Organisations are bound by Ministerial Guidelines



Professionals (ISEs) are trained and have access to supporting resources



Good faith defence provides protection for professionals



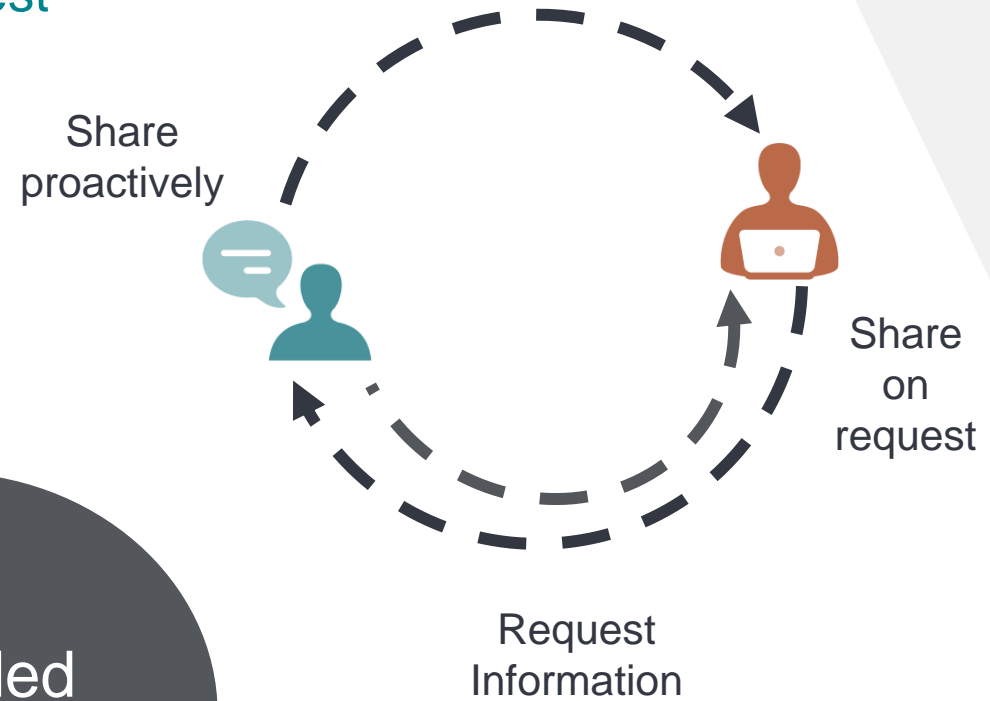
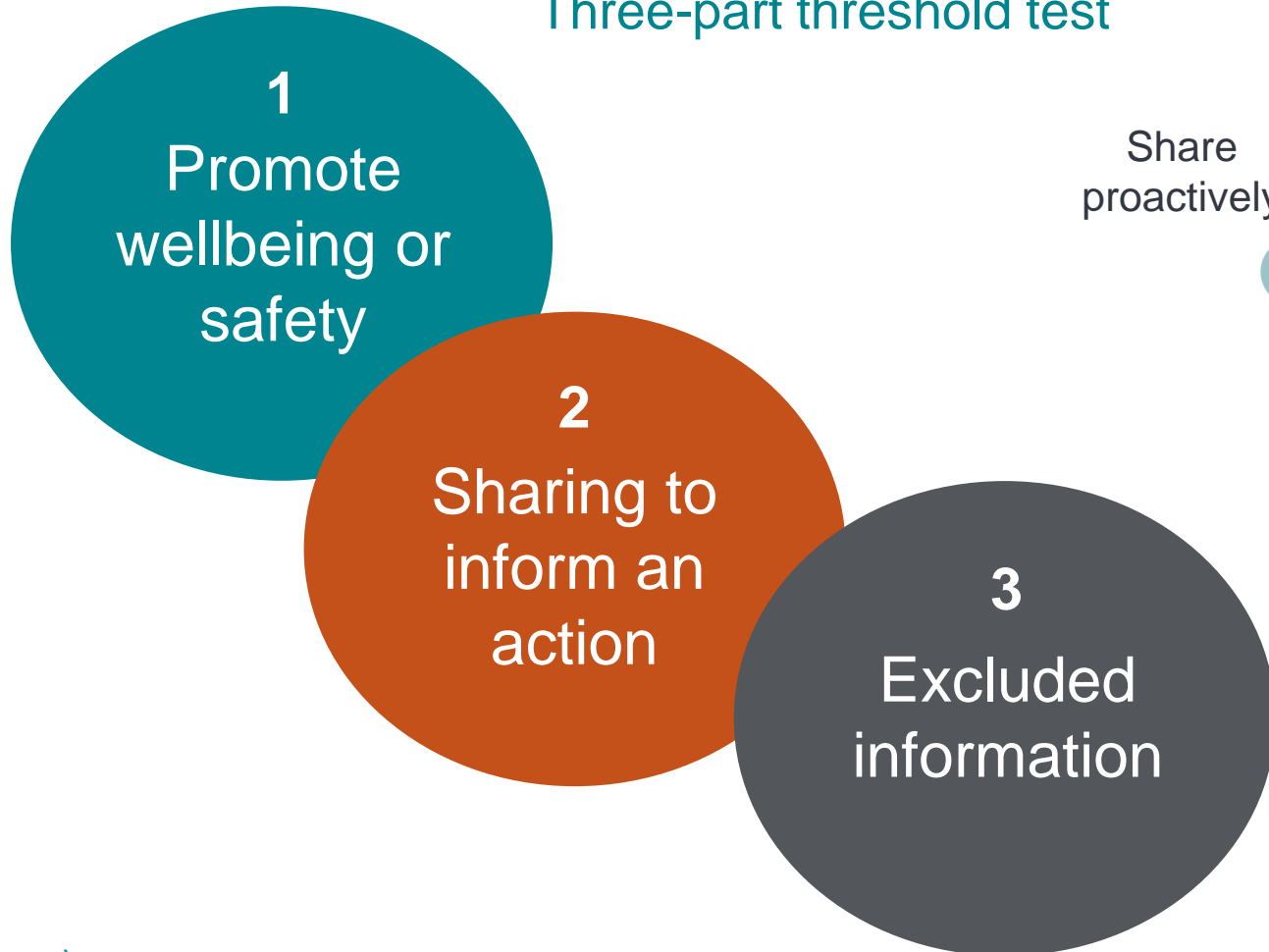
Complaints can be lodged



Offences and penalties for inappropriate use

# CHILD INFORMATION SHARING SCHEME (CISS)

## Three-part threshold test





## CISS IN ACTION

9 year old Dillon attends the local general practice with pains in his stomach.

The general practice nurse (GPN), Tayla, notes that Dillon has attended the clinic several times in the last 6 months with similar symptoms and informs her colleagues.

The GPN undertakes agreed biomedical and general assessment. During the assessment Dillon says that he hates school and that he is being picked on by some other kids. Mum (Faye) is aware of the bullying, but didn't realise that it could be causing Dillon's physical symptoms.

The GPN discusses information sharing arrangements with mum and mum can see how sharing the information will help improve Dillon's wellbeing and safety.

- ✓ The GPN is permitted to share
- ✓ Sharing to promote wellbeing and safety
- ✓ Sharing to inform an action
- ✓ The views and wishes of the supportive family members have been sought

## CISS IN ACTION

Mum appreciates Tayla's clear explanation and agrees to the suggestion.

The GPN contacts the nurse at Dillon's school and shares relevant information about his experience of being bullied. She also shares information about the health-care team's planned follow-up appointment to check on Dillon's mental and physical health. Both the general practice and school document the information shared.

Dillon and mum are connected into Kids Helpline resources.

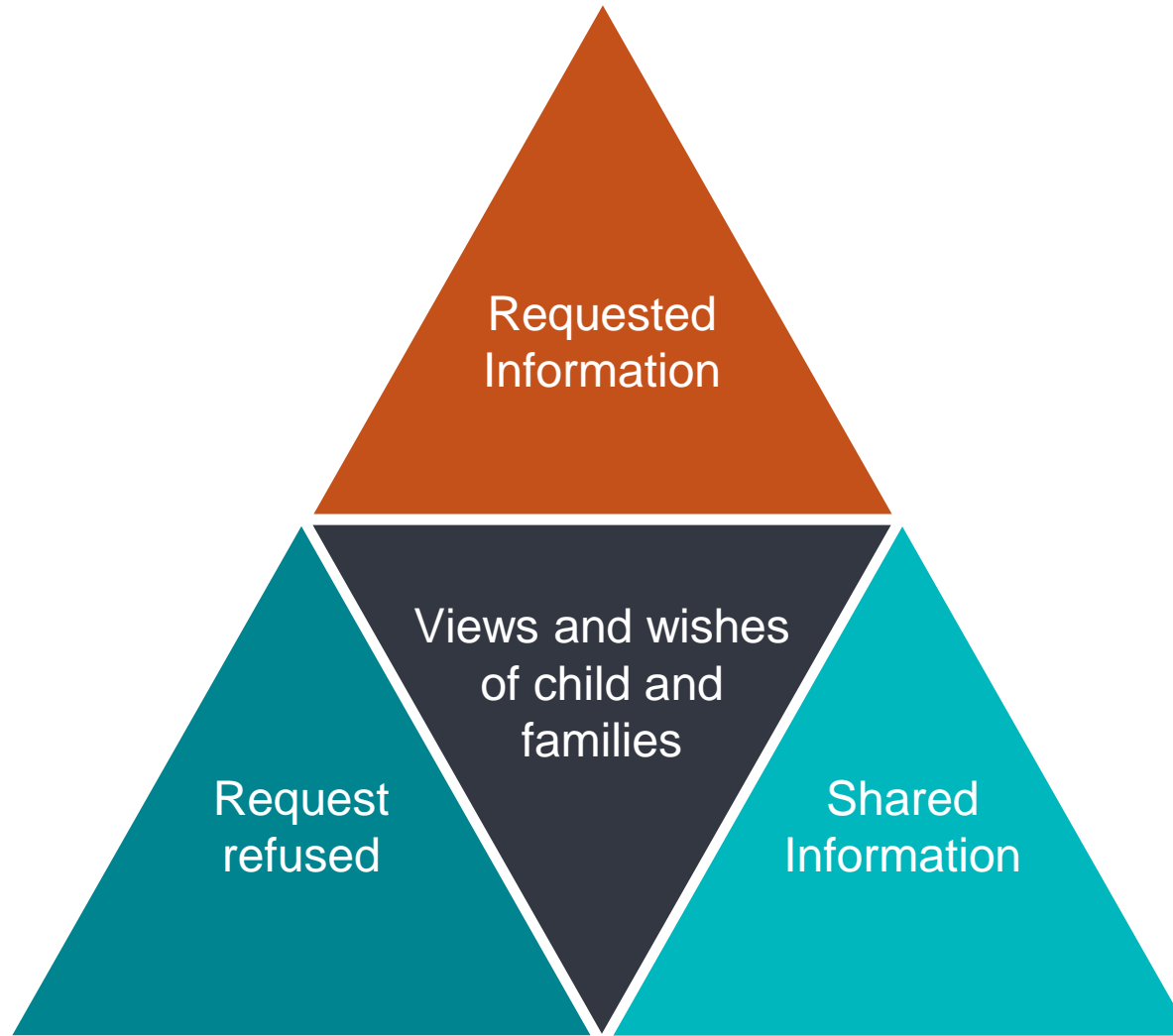
The school nurse liaises with the designated school team, including the wellbeing coordinator.

Strategies and support are put in place at school, including a problem-solving skills support program to address and minimise the impact of the bullying.

The ISEs continue to collaborate and share information to support Dillon and ensure wraparound services optimise his wellbeing.

- ✓ Both services are ISEs
- ✓ The requirements for sharing are met
- ✓ Sharing to inform an action
- ✓ Information is not excluded
- ✓ Record-keeping requirements are completed

# RECORD KEEPING REQUIREMENTS UNDER CISS



# WAYS YOU CAN SHARE INFORMATION UNDER CISS

## How do I share the information?

- Follow your organisations information sharing process
- Follow the process of the organisation you are sharing with
- Seek guidance from your relevant Department
- Processes may include – email, phone call, forms or templates

Ensure the person you are sharing with is who they say they are and are from a prescribed ISE



# SHARING INFORMATION UNDER CISS & FVISS

Can I share information to promote the wellbeing or safety of a child or a group of children under the Child Information Sharing Scheme?



Is my organisation a prescribed Information Sharing Entity (ISE)?



Am I authorised by my organisation to share information under CISS and FVISS?



Is the organisation I am sharing with a prescribed ISE?



Does the information meet the requirements for sharing under CISS or FVISS?



Have I sought the views and wishes of the child or relevant family members?



Ensure legislated record-keeping requirements and those of my organisation are met.



# EDUCATION AND SUPPORT:

## Resources and supports:

- ▶ ISE List:  
<https://iselist.www.vic.gov.au/ise/list/>
- ▶ Online resources:
  - ▶ [Child Information Sharing Scheme \(apna.asn.au\)](http://apna.asn.au)
  - ▶ [infosharing.vic.gov.au](http://infosharing.vic.gov.au)
- ▶ Support:
  - ▶ APNA nurse Support 1300 303 184
  - ▶ [nursesupport@apna.asn.au](mailto:nursesupport@apna.asn.au)
  - ▶ DET 1800 549 646
  - ▶ [CISandFVIS@education.vic.gov.au](mailto:CISandFVIS@education.vic.gov.au)

## Training

- ▶ Register for training:  
<https://training.infosharing.vic.gov.au>



# Questions?



# INFORMATION SHARING & FAMILY VIOLENCE REFORMS

Victorian Child Information Sharing Division

*It's OK to share, you could make a difference*

# Thank you